

# Cross Connection Control Program - Online Backflow Testing Reporting

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Effective February 1, 2019, the City of Holly Hill is contracting with Backflow Solutions, Inc. (BSI) to administer our Cross-Connection Control/Backflow Tracking Program. **The city will be utilizing BSI Online for all test report submittals.**

All annual backflow assembly test reports must be submitted electronically by the testing company via the BSI Online system at <http://www.bsionlinetracking.com>. **There is a filing fee of \$12.95 per test report submitted.**

Each resident/business who owns a backflow assembly will receive a notification letter from BSI with a Customer Confirmation Number (CCN). This number must be given to the tester in order for the reports to be properly filed with BSI.

For any questions regarding this program, please contact BSI via e-mail (bsionline [at] backflow.com) or phone (800) 414-4990.



## Frequently Asked Questions

### Related Questions

### How do I check for registered testers in Holly Hill?

Every customer who owns a backflow prevention assembly is required to have the assembly tested annually. A list of testers registered in the City of Holly Hill is available on the BSionline.com website. Follow the instructions below to access this information.

- Go to BSI-Online website [www.bsionline.com](http://www.bsionline.com)
- Click on **WATER CUSTOMER - ENTER HERE**

- Enter your CCN number (found in the top right of the letter you received)
- Click on **FIND A TESTING COMPANY**
- Scroll down to review companies

#### Information Disclaimer

The inclusion of a tester on the list does not imply a recommendation or endorsement of the testing company expressed or implied, by the City or BSI-online. Any reliance you place on such information is therefore strictly at your own risk. Prices vary between each company, so we recommend getting multiple quotes.

## How do I check for results of my test?

- Go to BSI-Online website [www.bsionline.com](http://www.bsionline.com)
- Click on **WATER CUSTOMER - ENTER HERE**
- Enter your CCN number (found in the top right of the letter you received)
- Click on **FIND MY TEST**
- Scroll down to review devices

## What is a Hose Bibb Backflow Device?

These small devices are a specialized application of the atmospheric vacuum breaker. They are generally attached to sill water cocks and in turn are connected to hose supplied outlets such as garden hoses, slop sink hoses, spray outlets, etc. They consist of a spring loaded check valve that seals against an atmospheric outlet when water supply pressure is turned on. These protect your family from accidental backflow from such contaminants as fertilizer and insecticide use on your lawn, water in a bucket, etc.

## When are backflow preventers required?

Backflow-prevention devices approved to the City and FDEP shall be installed on all connections to the city's potable water system other than single-family residential connections that are not connected to the city's reuse water system. Unless otherwise required by law, the installation shall be made by the owner-occupier of any subject residence, by the owner of any subject commercial building, by a licensed irrigation contractor or by the city, depending on the line

size, at a location to be determined by the utilities division, and such installation certified by a certified backflow-prevention technician licensed to operate within the city.

## **Where do I file my Backflow Test Reports?**

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## **Why do we need to Control Backflow?**

Backflow into a public water system can pollute or contaminate the water in that system making the water in that system unusable or unsafe to drink. As the water supplier the City has a responsibility to provide water that is usable and safe to drink under all foreseeable circumstances. Furthermore, consumers generally have absolute faith that water delivered to them through a public water system is always safe to drink. For these reasons, the City must take reasonable precautions to protect its public water system against backflow.

## **Why do I Need a Backflow Device on my Fire Line?**

Fire protection systems ARE considered non-potable systems due to the poor quality of water often found in them, and due to chemicals added to minimize corrosion of the sprinkler lines.

Fire protection systems that are connected to the potable water system, either directly or indirectly on the property side of a potable water service, must be isolated with an approved backflow prevention assembly. The level of backflow protection shall be commensurate with the

degree of hazard.

The City requires a detector meter on the backflow device to detect any unauthorized use or leakage within the system. Most fire protection systems will have a fire department connection on the fire line. In these cases, the FDC connection must be installed downstream of the backflow prevention assembly.

[View All FAQ's](#)